

PROMOTION DETAILS
“GRAB YOUR PASSPORT BOOST LOTUSMILES
WITH PBN VISA CARD”

1. Promotion Name:

“GRAB YOUR PASSPORT BOOST LOTUSMILES WITH PBN VISA CARD”

2. Promotion Details:

Items	Offer 01	Offer 02
Promotion name	OVERSEA SPENDING	INTERNATIONAL FLIGHT REWARD
Promotion period	From now to 30/09/2024	
Eligible cardholders	Cardholders of 1. PBN Visa Debit Card; 2. PBN Visa Credit Card Classic, Gold, Platinum and Signature , card status is active; 3. Lotusmiles membership card.	Cardholders of PBN Visa Credit Card Platinum and Signature , card status is active;
Content	<p>Earn 1 bonus mile for every overseas face-to-face spend (*) of VND 20,000 with PBN Visa Debit Card or PBN Visa Credit Card Classic, Gold, Platinum and Signature.</p> <p><i>(*) Spends at counters that occur outside of Vietnam territory in foreign currency (not VND) and are not included in forbidden spend segments under the provisions of local regulations and/or Visa from time to time, are considered overseas face-to-face spends.</i></p> <p>Step 1: Visit www.vietnamairlines.com (PC)</p> <p>Step 2: "Lotusmiles" >> "Earn miles" >> "Spend and Earn".</p> <p>Step 3: Click “Join the program” >> log in to your Lotusmiles accounts (for existing members)/ or select "Sign up" and follow steps for account registration (for new members).</p> <p>Step 4: Click “Program details” >> “Link now!” >> "Confirm" buttons (after reviewing applicable T&Cs).</p> <p>Step 5: Provide Eligible Card number, expiry date & CVV.</p> <p>Step 6: Travel overseas and spend face-to-face at least VND 20,000 overseas on the enrolled Eligible Card.</p> <p>Step 7: Once transactions are verified, bonus miles shall be accordingly credited to Eligible Cardholder’s account with Vietnam Airlines within 72 hours.</p> <p>Step 8: Use bonus miles to redeem gifts at LotusMall and enjoy many benefits with Vietnam Airlines.</p>	<p>X3 bonus miles for any flight between Vietnam and Asia Pacific (Asia - Australia) destinations directly operated by Vietnam Airlines when purchasing online with PBN Visa Credit Card Platinum & Signature, with details as follows:</p> <ul style="list-style-type: none"> • Purchase period: 29/01/2024 – 31/05/2024 • Flight period: 29/01/2024 – 30/06/2024 • Channel eligibility: Online purchases on the official website www.vietnamairlines.com and mobile application of Vietnam Airlines. • Route eligibility: Applicable for international flights between Vietnam and all destinations in Asia Pacific (Asia - Australia) that Vietnam Airlines is directly operating its services to, which shall be updated from time to time on Vietnam Airlines website without any prior notice. • Flight eligibility: VN-coded flights operated by Vietnam Airlines for Economy Classic class or higher (booking class of J, C, D, I, W, Z, U, Y, B, M, S, H, K, L, Q, N, R). • NOT applicable to award tickets, discounted tickets, ticket purchases by cash and miles, and in conjunction with "Ticket purchase online - x2 bonus miles" promotion.

Promotion redemption method	<p>I. Rounding principle: Total per transaction spend / VND 20,000 = Number of bonus miles received</p> <ul style="list-style-type: none"> If a decimal part is less than 0.5, the bonus miles will be rounded down to the nearest integer value (Example: Customer spends VND 89,000/transaction, VND 89,000 / VND 20,000 = 4.45 => Customer will earn 4 bonus Lotusmiles) If a decimal part equals or is greater than 0.5, the bonus miles will be rounded up to the nearest whole number (Example: Customer spends VND 90,000/transaction, VND 90,000 / VND 20,000 = 4.5 => Customers will earn 5 bonus Lotusmiles) <p>II. Benefits of bonus miles: Accumulated bonus miles can be redeemed into:</p> <ul style="list-style-type: none"> Ticket purchase. Award tickets. Extra baggage allowance. Non-airlines gifts, such as redemption to VinID points, to MobiPhone bill payment. A wide variety of other valuable gifts availed on LotusMall. 	<ul style="list-style-type: none"> New Lotusmiles member: Registration here is required for eligible bonus mile credits. Existing Lotusmiles member: Notification on bonus miles credit shall be available on the Account Statement, which is sent to the registered email address with Vietnam Airlines on a monthly basis, including award miles, mile deduction and mile expiration. If bonus miles have not been reflected on the designated Lotusmiles account after flight completion, a request for mileage claim can be sent to Lotusmiles: Step 1: Log in to Lotusmiles account. Step 2: Go to Claim Missing Miles under “Lotusmiles” tab. Step 3: Fill in the form of Claiming Missing Miles on Vietnam Airlines. Step 4: Submit the form: Vietnam Airlines is supportive of mileage retro claim up to twelve (12) months from confirmed flying date for existing Lotusmiles members and six (06) months for newly registered Lotusmiles members. For bonus miles to be automatically credited, Lotusmiles card presence is requested every time when reservation, airline ticket purchase or check-in is made.
Terms and conditions	<ul style="list-style-type: none"> Lotusmiles members need to link their Visa PBN Debit and Credit Card onto Spend & Earn program on Vietnam Airlines website >> Lotusmiles to receive bonus miles. Each member can accumulate up to 20,000 bonus miles during the Promotion period. 	Customers need to provide their membership numbers following Bonus Lotusmiles Claim Policy as set out above.

3. General terms and conditions:

- Terms & Conditions are subject to change without prior notice.
- Offers can be used in conjunction with other promotions of Vietnam Airlines.
- Offers may end early than the set end date, subject to the program budget.
- Privileges cannot be exchanged for cash or used in conjunction with other promotional programs, offers, discount cards, vouchers or VIP privileges, unless otherwise stated.
- Visa & the participating Merchant reserve the right to suspend, cancel or modify the Offer and Terms & Conditions at anytime without prior notice.
- Offers as shown are based on information provided by the Merchant. Any claim, complaint or dispute of any nature arising out of or in relation to the procurement, or attempted procurement by the cardholder of any goods and/or services under this offer (each a “Claim”) shall be settled by the Visa Cardholder directly with the Merchant, and Visa Cardholder shall not make any Claim against Visa.
- In the case of any dispute, the decision of Visa and/or Merchant shall be final.
- For the avoidance of doubt, while Visa has facilitated this Offer for the benefit of Visa cardholders, the Merchant is the sole provider of all goods and/or services and/or prizes under this offer.

Accordingly, the Visa Cardholder understands, acknowledges and agrees that the procurement by him/her of any goods and/or services and/or prizes under this Offer shall constitute a contract solely between the Merchant and him/her, and Visa is not, nor will become, a party thereto.

- By utilizing or attempting to utilize any of the goods, prizes and services under this Offer, the Visa Cardholder understands, acknowledges and agrees that to the fullest extent permitted by law, Visa shall not be liable to any person for any loss, damage, expenses or claim (whether direct or indirect) in relation to any personal injury, death, false representation, damage or omission arising.

4. Contact information:

- For any concern and additional support, please do not hesitate to Card Services 247: **1800 599 930** or Public Bank Vietnam's Branches/TBs.